



# FORTRESS CERTIFIED USED VEHICLES

"Rock Solid Protection"

# WHAT IS FORTRESS CERTIFIED ?



## **FORTRESS QUALITY VEHICLES**

Only the Finest Quality Vehicles get the Stamp of Fortress Certification – Giving you Piece of Mind



## **FULL CARFAX REPORT**

Guaranteeing Your Vehicle Exceeds Fortress Certified Standards



## **Superior Fortress Certified Multipoint Inspections**

Performed on Every Vehicle



## **Fortress Certified Technician**

Making Sure Every Vehicle Exceeds Fortress Standards Before it Leaves our Lot



## **7 Year / 125,000 Mile Limited Powertrain Warranty**

Protecting the Most Important and Expensive Parts of Your Fortress Vehicle



## **Special Financing**

Available on All Fortress Certified Vehicles



## **24 Hour Roadside Assistance**

**PLUS!** **Fortress Wrap Coverage**  
is Available for Your Vehicle

Ask one of Our Fortress Team Members for More Details

# WHAT IS FORTRESS MULTIPOINT ?



## CERTIFIED PRE-OWNED INSPECTION CHECKLIST

VIN:

Dealer Name: \_\_\_\_\_ Stock Number: \_\_\_\_\_

Model: \_\_\_\_\_ Exterior Color: \_\_\_\_\_ Year: \_\_\_\_\_

Date Inspected: \_\_\_\_\_ Mileage: \_\_\_\_\_ WO#: \_\_\_\_\_

VIN Eligibility: Prior to inspection the Dealer must run and print a Service Comm and vehicle history report to confirm vehicle qualifications, including: clean title, no open service campaigns/recalls, no warranty exclusions, no more than 5 years (current plus 4 years) from the original in-service date (from each January 1), AND having fewer than 70,000 miles on the odometer.

Instructions: Attach a copy of the Certified Pre-Owned Inspection report to the Work Order (WO)# referenced above. The WO is the document of record for all notes, readings, consult print-outs, and repairs performed. This Certified Pre-Owned Inspection Report, along with the WO, VSC Application and Bill of Sale, may be requested in the future to determine repair eligibility. If adjustments or repairs are required, please note on Work Order.

VIN/TSBs/RECALLS/DTCs/MAINTENANCE	Meet	Adjust	NA		Meet	Adjust	NA
1 Vehicle has Required State Decals (Emissions, Inspection, Etc.)							
2 Check, Document, Repair and Retest Any Diagnostic Trouble Codes							
3 Oil Change/Scheduled Maintenance Performed							
4 Check for All DTC Sub-systems Inspection							
<b>POWERTRAIN/CHASSIS</b>							
<b>ENGINE MECHANICAL CONDITION</b>							
5 Fluid Leakages (Record Where and What is Leaking)							
6 Oil in Air Cleaner (Can Indicate Excessive Blow-by or Faulty PCV System)							
7 Water in Oil (Check Underside of Oil Filler Cap)							
8 Engine Oil (Condition/Level)							
9 Timing Belt Replaced per OEM Maintenance Schedule							
10 Cylinder Power Balance- Run Diagnostics (If Error Code(s) Present, Compression Check Required)							
11 Fluids (Condition/Level)							
12 Vacuum Hoses (Condition)							
13 Engine Mounts (Condition)							
<b>COOLING SYSTEM</b>							
14 Hoses (Condition)							
15 Coolant (Condition/Level/Leaks/Freeze Point/Voltage/Corrosion)							
16 Radiator (Condition/Tube/Fins) Pressure Test Cap/System							
17 Cooling Fan/Fan Clutch/Fan Motor (Condition/Operation/Auxiliary Fan Operation)							
18 Water Pump (Noise/Leaks)							
19 Recovery Tank (Condition/Fluid Level/Sensor Operation)							
20 Belts (Condition/Cracks/Glazed/Frayed/Adjustment)							
<b>FUEL SYSTEM</b>							
21 Fuel Pump Noise/External Fuel Pump Leakage							
22 Fuel Lines/Hoses (Condition/Check for Signs of Leakage)							
23 Fuel Filter (Condition/Replace per Maintenance Schedule)							
24 Air Filter (Condition/Replace per Maintenance Schedule)							
25 Check Injection Pump Timing (Diesel)							
26 Perform Boost Pressure Test (Turbo Diesel)							
27 Check Vacuum Pump Operation (Diesel)							
<b>ELECTRICAL SYSTEM</b>							
28 Remote Keyless Entry Fob (Operation/Battery Condition)							
29 Wiring (Condition)							
30 Starter Operation (Draw/Amperage)							
31 Alternator Charging (Voltage and Amperage Output) Record Regulated/Maximum _____							
32 Ignition System Operation							
33 Battery Condition: (Fluid/Level/Corrosion/Voltage/Load Test) Record Readings (Requires Battery Tester)							
34 Check Pre-Glow System (Amperage Draw-Diesel)							
<b>TRANSMISSION/DIFFERENTIAL/TRANSAXLE/TRANSFER CASE</b>							
35 Transmission System (Condition/Operation)							
36 Automatic Transmission/Transaxle Fluids (Condition/Level/Leaks/ Fill or Change Oil and Filters)							
37 Manual Transmission/Drive Axle/Transfer Case Fluids (Condition/ Level/Leaks/Fill or Change Oil)							
38 Transmission Mounts (Condition/Cracked/Oil Soaked/Broken/ Replace Worn Mounts)							
39 Transfer Case (Operation)							
40 Universal Joints/CV Joints/Boots (Condition)							
41 Differential/Drive Axles (Condition/Leaks/Damage)							
42 Clutch (Operation/Fluid Level)							
<b>HYBRID SYSTEM</b>							
43 Inverter Coolant (Level/Condition/Concentration)							
44 Hybrid Battery (Charge Level)							
45 12-V Auxiliary Battery (Correct Application)							
46 Inspect Integrity of Protective Shields for High Voltage Harness Under Vehicle from HV Battery to Engine Compartment							
47 Hybrid Electronic Control Unit (Run Diagnostic)							
48 Multi-Information Display (Operation)							
49 Diagnostics Scan (Check for Codes and Software Update)							
<b>SUSPENSION/STEERING</b>							
50 Tires (Check for Uneven Wear)							
51 Steering/Suspension Fluid (Condition/Level/Leaks Top Off as Necessary)							
52 Steering Gear and Linkage (Condition/Leaks/Boots)							
53 Power Steering Pump and Hoses (Leaks/Noise/Operation)							
54 Suspension System/Control Arms/Ball Joints/Bushings (Condition)							
55 Tie Rods and Idler Arm (Condition)							
56 Sway Bars/Links/Bushings (Condition)							
57 Springs (Condition/Ride Height)							
58 Struts/Shocks (Leakage)							
<b>BRAKES/EXHAUST SYSTEM</b>							
59 Brakes/Calipers/Lines Operate Properly with No Signs of Damage							
60 Brake Fluid (Level/Condition Top Off as Necessary)							
61 Pads/Shoes: 50% Remaining - Front _____ Rear _____							
62 Rotors/Drums (Condition/Wear with No Abnormal Sign of Grooving/ Discoloration)							
63 Brake System Lines/Hydraulics/Hoses/Fittings (Condition/Wear/Leaks)							
64 Parking Brake (Operation/Adjustment/Condition)							
65 Master Cylinder and Booster (Operational/Leaks)							
66 Entire Exhaust System (Condition/Leaks/Damage/Noise)							
67 Catalytic Converter and Shielding Condition							
68 Perform Emission Control Tests and Record Readings							
<b>BODY FRAME</b>							
<b>UNIBODY/FRAME</b>							
Visually Inspect for Repairs, Damage, Abnormal Tire Wear. Note Overall							
69 Vehicle Inspection Should Take Place at This Point for Rust & Damage Due to Some Natural Disaster. Lock Under Carpet in Trunk, In., and Under Dash For Flood Damage							
<b>DOORS/HOOD/TRUNK/TAILGATE OPERATION</b>							
Release Mechanisms Manual/automatic, Hinges, Alignment, and Proper							
70 Attaching Devices (Bolts and Over-spray Indications of Damage Repairs/Proper Operation and Closing)							
<b>ROAD TEST</b>							
71 Starting Cold/Hot							
72 Engine Idle Quality							
73 Engine Performance/Smooth Acceleration							
74 Engine Noise (Cold/Hot and High/Low Speeds)							
75 Transmission/Transaxle Noise (Cold/Hot) Automatic Transmission Shift Points/Slippage (Operational/Smooth/ Indicator Light)							

White- Service File

Yellow- Customer

Pink- Sales File

# WHAT IS FORTRESS MULTIPOINT ?



	Meet	Adjust	NA		Meet	Adjust	NA
<b>ROAD TEST (continued)</b>							
77				128			
78				<b>BODY EXTERIOR</b>			
79				<b>BODY PANELS/BUMPERS/FASCIAS</b>			
80				129			
81				Inspect for Damage, Dings, Dents, Alignment, Mismatched Paint and Overall Paint Condition (Clear Coat)			
82				130			
83				Inspect Bumpers for Damage, Alignment and Improper Repairs			
84				131			
85				Bedliner (Condition)			
86				<b>GRILL/TRIM/MOLDINGS/ROOF RACK, ETC.</b>			
87				132			
<b>INTERIOR</b>				Condition: Bent, Dings, Parts Missing and Proper Attachment			
<b>HEATING/VENTILATION/AC/DEFOGGER/DEFROST</b>				<b>GLASS/MIRROR/WIPER AND WASHER CONDITION</b>			
88				133			
89				Windshield (Damage, Pitted, Repaired, Wiper Marks, Cracked)			
90				134			
91				Side/Rear Windows (Damage, Pitted, Repaired)			
92				135			
93				Mirrors (Condition of Mirror, Hinge, Operation)			
94				136			
95				Wipers (Condition of Mechanism/blade)			
96				137			
97				Wipers (Operation/Speeds/Delay)			
98				138			
99				Washer (Fluid Level/Spray Pattern)			
100				<b>EXTERIOR LIGHTS</b>			
101				139			
102				Headlights, High Beams (Alignment/Condition/Auto-Function/Operation)			
103				140			
104				Taillights (Lens Condition/Operation)			
105				141			
106				Brake Lights/High Mount Brake Light (Lens Condition/Operation)			
107				142			
108				Parking Lights (Lens Condition/Operation)			
109				143			
110				Hazard Lights (Lens Condition/Operation)			
111				144			
112				Reverse Lights (Lens Condition/Operation)			
113				145			
114				Turn Signal/Side Marker Lights (Lens Condition/Operation)			
115				146			
116				License Plate Lights (Lens Condition/Operation)			
117				147			
118				Fog/Driving Lights (Lens Condition/Operation)			
119				<b>TIRES &amp; WHEELS</b>			
120				148			
121				OEM Size and Speed Rating (2WD/4WD/AWD- Same Brand per Axle)			
122				149			
123				Tread Depth (Minimum 5/32") Tire Tread Depth Measurements: Left Rear: _____ Right Rear: _____ Left Front: _____ Right Front: _____			
124				150			
125				Condition/Abnormal Wear (Sidewalls, Vibrations/Alignment Problems)			
126				151			
127				Pressure (Record Reading for Each Tire)			
128				152			
129				Alignment (Refer to #50, #69 & #81) If Problem Noted Alignment Should be Checked			
130				153			
131				Spare Tire (Condition/Tread/Pressure)			
132				154			
133				Wheels (Condition/Visual Run out/Curb Damage/Finish)			
134				<b>ADDITIONAL DETAIL ITEMS</b>			
135				155			
136				Minimum One Key or Keyless Remotes			
137				156			
138				Exterior is Clean and Free of Swirl Marks and Removable Scratches			
139				157			
140				Body is Free of all Dents & Reasonably Free of Swirl Marks & Removable Scratches			
141				158			
142				Bumpers and Fascia Free of Gouges and Mismatched Paint			
143				159			
144				Wheels/Wheel Covers and Tires are Clean and Properly Dressed			
145				160			
146				Interior is Free of Debris/Odor, Clean and Properly Dressed			
147				161			
148				Seats, Carpets, Headliners and Floor Mats (If Equipped) are Free of Stains			
149				162			
150				Interior Surfaces are Free of Holes, Tears, Fading or Excessive Wear			
				Required Technician Signature			
				Technician certifies that all mechanical items have been inspected.			
				_____		_____	
				dealership technician		date	
				Required Manager Signatures			
				I certify that all mechanical repair standards have been met.			
				_____		_____	
				Service Manager		date	
				I certify that all detailing and appearance standards have been met.			
				_____		_____	
				Sales Manager		date	
				CUSTOMER SIGNATURE			
				I acknowledge that I have received a copy of the Certified Inspection Checklist and a copy of the Certified Pre-Owned Warranty.			
				_____		_____	
				customer		date	

White- Service File

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WHAT MAKES A  
FORTRESS CERTIFIED  
VEHICLE ?  
ROCK SOLID



**7 YEAR  
125,000 MILE**

Powertrain Warranty

**Covered Components:**  
Engine, Transmission,  
Transfer Case,  
Drive Axle & Assembly.



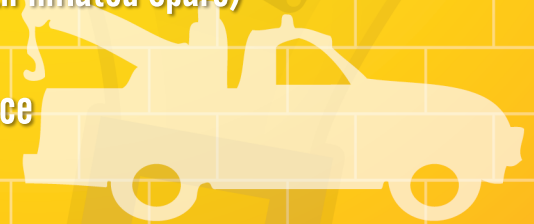
**RENTAL CAR**

Up to \$35/Day and up to 5 Days  
per Covered Breakdown



**24 HOUR ROADSIDE ASSISTANCE**

- Gasoline up to two gallons
- Flat tire service (with inflated spare)
- Battery jump start
- Locked-out assistance



**SPECIAL FINANCING**

# WHAT'S THE FORTRESS EXCLUSIONARY WRAP COVERAGE ?



## The Fortress Exclusionary Wrap Coverage

Wraps Around Your Underlying Fortress Powertrain Coverage, Covering Nearly ALL Factory Installed Components of Your Fortress Certified Vehicle for up to 7 Years and 125,000 Miles

### Components Protected by the Fortress Wrap Include But Are Not Limited To:

- Engine Cooling
- Air Conditioning
- Electrical Systems and High Tech Components
- Suspension
- Fuel System
- Navigation
- Brakes

\*Ask a Fortress Team Member for Exact Coverage Details



## XZILON Molecular Adhesion

XZILON Molecular Adhesion Protection is Superior Protection keeping your car looking brand new down the road. With XZILON applied to your vehicle it will protect your:

- Exterior Paint
- Vinyl & Leather
- Fabric & Carpet

Warrantied for 5 Years on New Vehicles and 3 Years on Used Vehicles

Additional Benefits available include:

- Coverage for Rips, Tears and Punctures on the interior surfaces of your vehicle
- Paintless Dent and Ding Repair

Warrantied for 5 Years on New Vehicles and 3 Years on Used Vehicles



# CONGRATULATIONS

By Purchasing a Fortress Certified Vehicle  
You Have **Rock Solid Protection** Today  
That Protects You Tomorrow.